

Course Description Document:

Team Building 1: Building and Sustaining a Productive Team Environment

Course Objectives:

- To understand how the whole is a product of all of its parts
- How to set up the work environment for success
- Active promotion of healthy teamwork by management

Deliverables:

- Don't just tell them what, tell them why
- Picking your team with purpose
- Conflict Management
- Juggling different personality types
- The give and take of managing people
- How does your team perceive you, the leader?

Benefits / Outcomes:

- Strengthen leadership & communication-skills
- Increase ability to manage others
- Create an environment conducive to team success
- Increase profits

Participants:

- Senior Executives, Mid-management, Supervisors, Team Leaders
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Other Related Courses:

- Cold Calling Techniques,
- Customer Service Skills,
- Sales-Coaching
- Presentation skills
- Motivation

Satisfied Clients:

- CIBC, Certified General Accountants, CGI, Beck Taxi, DMG World Media, McCarney Greenwood Chartered Accountants, RCC College of Technology, Superior Propane, Ryerson University, The Learning Annex
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Instructor:

- **Nicole Attias**, facilitator and founder of Peak Presentations and Nicole Attias & Associates, since 1999, has worked with various professionals to strengthen their presentation-skills, confidence levels and overall bottom-line results.

Nicole has been interviewed on many television programs including Toronto's Cable Pulse News and CITY-TV's Breakfast Television. She regularly writes for the Careers Section of Toronto SUN, Metro News. Her articles are published in numerous industry specific trade publications.